

MABE Recall Website: www.geappliances.ca/recall/index.jsp
Hotline: 1-855-307-0070

Important Safety Notice

General Electric and MABE Recalls Gas Pro Rangetops with Grill

Dear Consumer:

In cooperation with Health Canada, the General Electric Company (GE) and MABE have announced a voluntary recall to repair certain GE Monogram® Pro Rangetops with Grills operating on liquefied petroleum ("LP" or propane). According to MABE's records, we understand that you may have purchased one of these Rangetops. Please read this notice carefully and call MABE's Recall Hotline or visit MABE's recall website if your Rangetop is included in the recall.

This voluntary recall is due to the potential for a delayed ignition or explosion. This is caused when one of the top burner gas control knobs is inadvertently left in a position between OFF and LITE, and the burner fails to light. In Rangetops with Grills operating on LP gas, which is heavier than air, LP gas can flow through the grill and accumulate in the base.

MABE will provide a free repair to all consumers located in Canada with Rangetops operating on LP gas. Consumers should immediately stop using the product, turn off the gas supply to the product, and contact MABE to schedule a free repair.

There have not been any reports of incidents in these units sold in Canada. In the United States, GE has received six reports of an explosion in units operating on LP gas, some of which have resulted in property damage to the product and to cabinets beneath the Rangetop. No fire damage and no injuries have been reported.

In the United States, this recall includes 470 Rangetops operating on LP gas manufactured from May 2008 through June 2011. In Canada, no LP gas units were sold, however if you initially purchased a natural gas unit that you converted to operate on LP gas, please contact MABE to schedule a free repair. Only Rangetops with Grills with the following model and serial numbers are included in the recall:

Brand	Model Number Begins With:		And Serial Number Begins With:
Monogram®	LP Model	Natural Gas Model*	AS, AT, AV, DS, DT, DV, FS, FT,
	ZGU364LRP	ZGU364NRP	FV, GS, GT, GV, HR, HS, HT, HV,
	ZGU484LGP	ZGU484NGP	LR, LS, LT, LV, MR, MS, MT, RR,
	ZGU486LRP	ZGU486NRP	RS, RT, SR, SS, ST, TR, TS, TT,
			VR, VS, VT, ZR, ZS, ZT

^{*}The natural gas models are only included in the recall if converted for use with LP gas. MABE will notify owners of natural gas units to provide a free repair for any consumers who converted their Rangetop with Grill to LP gas.



The model and serial numbers of the units can be found on a label located behind the far left burner knob, as shown below, or on the bottom of the Rangetop.



If your Rangetop with Grill is operating on LP gas, please immediately stop using the product, turn off the gas supply to the product, and contact MABE to schedule a free repair.

For additional information about this voluntary recall, visit MABE's recall website any time at www.geappliances.ca/recall/index.jsp. Or, to schedule a free repair, call MABE toll-free at: 1-855-307-0070 from 7:30 a.m. to 7:30 p.m. Monday through Friday Eastern Time. MABE is conducting this voluntary recall in cooperation with Health Canada, which will also monitor the effectiveness of the recall program.